

Managed Long Term Care Implementation Workgroup Meeting Summary 2.2.12

Email Address for Questions and Requests for additional agenda items:
mltcapps@health.state.ny.us

Items discussed:

- Consumer Satisfaction and Quality Data:
 - Consumer Satisfaction survey up on website.
(http://www.health.ny.gov/health_care/managed_care/mltc/pdf/mltc_plan_member_satisfaction_survey.pdf)
 - Will review potential avenues to enhance Quality Data. Requesting submission of questions or suggestions. State reviewing ability to release cost report data.
- Rate Concept Presentation:
 - Administration costs are not in risk sharing
 - Discussion has begun with Mercer on the 2012-2013 rates. Mercer will be presenting at Managed Care Op Issues meeting on 2/16/12
- MLTC and MAP contracts
 - MLTC contracts will be mailed on Friday. MAP contracts are being processed and mailed by the end of the week (2/10/12). Medicaid Advantage and PACE to follow.
- Effective Date of Mandatory:
 - No CMS approval at this time. A revised implementation schedule will be issued.
 - Clarification for mandatory dual eligible recipients age 21 and over in NYC needing long term care services over 120 days will be referred to a MLTC or CCM. Throughout all 5 boroughs, MLTC will be only option for new users seeking CBLTC.
- Transition Plans for Personal Care in NYC:
 - 2000 participants target to begin. DOH, HRA and Maximus are working to identify exact scope of new users. Number will float based on number of new users. Transition target begins with personal care services, 1 zip code in Manhattan.
 - Goal is for HRA will pass case information to plan on recipients in targeted zip code.
- Education Materials and Noticing:
 - Final draft will be sent to CMS next week and interested parties.
 - Draft notice to members addressing process and rights will be provided.

- Home Attendant Vendors:
 - Policy statement and guidance for MLTCs to contract with all Home Attendant Vendors to facilitate the transition to be issued shortly.
 - Concern that some Home Attendant vendors may not meet plans quality standards or credentialing standards; nor not be willing to contract with the plan.
 - Home Care Worker Wage Parity effective March 1, 2012
- LTHHCP:
 - Q & A document on LTHHCPs is close to release (released 2/7/12). Goal is to correct misconceptions upstate.
 - Encourage reporting to the State any inappropriate communication
 - State will communicate with non-mandatory districts
- CDPAP:
 - CDPAP workgroup goal to address how the transition to MMC and MLTC will occur, and to preserve options.
 - Article 7 amendment allows MLTC to act in capacity of LDSS.
- NCQA accreditation of plans / monitoring of plans:
 - Discussion of Quality measures to be developed, and approaches with current data analysis. Review based on functional capacity and clinical cohorts, not hours of services. State will attempt to respond to request for data.
- MLTC Plan Reports on readiness for mandatory:
 - Enhancing networks. Reviewing care management models and increasing staffing; positioning to accommodate rapid growth. Improving phone systems and enhancing training of intake/enrollment staff. Increasing member services capabilities. Focus on improving subacute rehab / hospital transitions into plan

Next meeting February 9, 2012

**Maximus Presentation
Follow-up
Questions**